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*Pet Sitter Expectations*  
*Twin Peaks Pet Care*  
*petcare@twinpeakspetcare.com*  
*Call or Text: 303-351-2208*

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At Twin Peaks Pet Care Pet Care our product is the service you as a professional pet sitter deliver. You are the face of the brand to our clients and to the public.

**Our Mission Is:** To deliver quality pet care that brings pet owners' peace of mind and their pet's joy. When a pet owner selects us as their pet care provider, they are placing their trust in us and can rest easy knowing that they chose a loving, trained, professional and reliable pet care team.

**Our Pet Sitters Are:** Reliable, Trustworthy, Flexible, Loving, Caring, Friendly, Enthusiastic

**When I arrive at client's house for a Meet and Greet I will:**

- 🐾 Arrive at the designated time wearing appropriate Twin Peaks Pet Care branded attire
- 🐾 Be professional, courteous, and patient
- 🐾 Be familiar with the client and pet information in MyFetch
- 🐾 Remove my shoes and wear a mask if the client requests it
- 🐾 Park on the street (unless requested to park in the driveway or if street parking isn't available)

**When I am providing pet care I will:**

- 🐾 Arrive within the designated 2 or 4 hour time window and ideally complete the assignment before the end of the time window
- 🐾 Be professional, courteous, and patient
- 🐾 Always treat a client's pet as I would my own loved pet
- 🐾 Be wearing appropriate Twin Peaks Pet Care branded attire if suitable for the weather
- 🐾 Put the pet's welfare first (but not above my own safety)
- 🐾 Strive for five
- 🐾 Avoid allowing a client's pet to interact with other pets or persons
- 🐾 Be vigilant and aware of my surroundings
- 🐾 Not use my phone for personal use while walking a dog or pet sitting (except for overnight assignments). I am 100% there for the pets!
- 🐾 Stay or walk for the entire expected time and complete all assigned tasks
- 🐾 Ensure the pets are safe and secure before leaving the premises
- 🐾 Complete a journal entry after every visit
- 🐾 Have fun while being the best!

Sitter Name: \_\_\_\_\_

Signature: \_\_\_\_\_